



Top Ten Joint Commission Tips!!



1. Verify patient identity with every patient care action.
2. Document Patient Education (safety, infection prevention, falls, meds, isolation precautions, everything!).
3. Follow all infection control procedures to prevent hospital-acquired infections. Wash your hands!
4. Get Vaccinated!!
5. Ensure patients are instructed on final Medication Reconciliation (what to take at home and why).
6. Keep hallways clear.
7. Send patient care equipment to CPD for cleaning.
8. Keep all medications secure and labeled.
9. Document all components of patient assessment and reassessment.
10. Document all safety precautions and monitoring for patients in restraints.

Remember that 2012 is our Joint Commission Year!!! Are YOU Always Ready??

New York City College of Technology Pinning Ceremony

January 4, 2012



Guest Speaker Jose Hernandez, RN
VP, Clinical Operations



The Year in Nursing

January 11, 12 & 13, 2012



"Great to hear how much we've accomplished. I knew a lot of the information, but I learned more."
--Dixie-Ann Diamond-Patrou, RN, 5E



"Very informative; makes me feel good about my job."
--Andrei Orlov, RN, 5D

"Excellent presentation; very interesting to see what Nursing has done. I especially liked hearing about HCAHPS scores – it gives us a focus."
--Gabina Quezada, RN, 4D



"A recap of the year is very helpful and informative; it lets us know where we're headed."
--Miriam Gelle, RN, ED



HCAHPS Top Units 4th Q 2011



3C – Overall Hospital Rating
3C – Nursing Communication
4D - Staff Responsiveness
3C – Pain Management
5J/5F – Medication Teaching



"Teamwork and good communication among staff, along with frequent rounds, keeping the patients and families involved and educated, results in a positive patient experience."
---3C Staff Tip

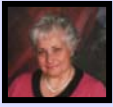


Caring Hearts Staff to Staff

By Joan Velletri, RN
AVP, Nursing Education



"As the Fall semester ends, eight affiliates have returned Evaluations of Clinical Experience at LMC. Please accept my personal appreciation for the outstanding feedback for you and your staffs. Each of you has welcomed the faculty and students and are true mentors. The 'observational rotations' were also mentioned as extremely welcoming. I ask you to thank your staff on my behalf. Thank you also to my staff, who coordinate an increasing number of requests as our affiliates grow. It's a credit to all leadership, educators and staff that LMC is a 'prestigious' site for placement!"



The Night Owl

By Desma Dunne, RN, CS, MSN
5East ANCC Nights

Share What You Learn

Recently, two of our nurses went to an interesting conference. During change of shift report, there was a patient with a diagnosis that displayed symptoms they had learned about at the conference. I was so pleased to see how excited they were to share what they had learned. Their enthusiasm prompted me to think about how we could better share information. Continuing education is key to keeping our practice current. Technology and new studies offer a huge amount of information which could and should be integrated into our clinical practice. Reading nursing journals in your specialty and attending conferences are two ways to keep yourself informed. But let's try to take this one step further by sharing what we've learned with our colleagues. Perhaps you could start a continuing education binder where staff would place copies of conference handouts. Adding a "would or would not recommend" comment could help others who are looking to attend a conference. For those who are creative, making a poster board would be a fun way of sharing what you have learned. Perhaps you are in school and put together a presentation; why don't you make the presentation to the staff as practice? It will help you and you are sharing what you've learned! Another idea is something I try to do whenever we have a patient with an unusual diagnosis, I print some information about it and place a copy in the medex. The nurses can quickly update themselves and strengthen their clinical competence. Make nursing journals available (after reading); bring them in to share with your colleagues. Always try to attend any educational updates offered by the institution. There are wheels in motion that allow those who cannot attend, including the night shift staff, to be able to view these very interesting and clinically current seminars which are given in-house at a later date. Share what you know and spread the wealth. We and our patients will be the better for it.

Nurses Remain Most Trusted



According to the latest Gallup survey, Nursing ranks #1 as the most trusted profession in America. Nurses' honesty and ethical standards were rated "very high" or "high" by 84% of survey respondents.

**"Nurses represent hope and light to patients and families."
Tracey-Ann Knight, RN, 5B**

Congratulations

Elena Lobatch
RNC-OB, C-EFM, MSN
Nurse Manager
5F/Nursery/NICU



December
DAISY Award
Winner

Maria Castillo
RN, 4A



We also welcome the following new members to the DAISY/Retention Committee:

- Lauren DiMarco, RN, Peds
- Mary McKee, RN, 4C
- Marci Resnicoff, RN, 3B
- June San Diego, RN, 5A

They join current committee members:

- Nancy Baez-Feal, RN, 4A
- Louise Charles, RN, MICU
- Jonor Espiritu, RN, Behav. Health
- Sara Fernandes, RN, L&D
- Cynthia Tisdol, RN, Nsg. Education

Spotlight on Staff

In this issue Rosanne Raso, CNO welcomes three staff nurses to the editorial board of Notes on Nursing.

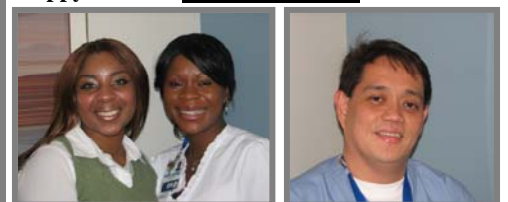
LUCILLE FENELON is currently a 4A RN who also has LMC RN experience in L&D, the Float Team and 5A when it was Oncology. She is studying for her Masters in a combined MHA/MS program. Lucille is an avid learner and energetic professional. Look for her regular "Did You Know" column in future issues!

TRACEY ANN KNIGHT is a 5B RN who you can always recognize in the crowd because of her spotless, crisp white uniform. Tracey is in our RN-to-BSN on-site cohort with CUNY's NYCCT, and will complete her degree this year. Also a continuous learner, she is already thinking about which direction to take her post-graduate education. Tracey has challenged the editorial board to re-format so our photos will be bigger. Maybe you can put away your magnifying glasses!

RENEE YULO is a night ANCC in the ED. He has worked in other ED's, including on the west coast, and finds the Lutheran nursing "family" the best. He enjoys the healthy working relationships of the ED night staff (despite the dynamic working conditions!), and welcomes qualified new grads to the team. We look forward to his contributions to night staff recognition in the newsletter.

They join DESMA DUNNE, ANCC 5E, on the NonN board. Desma has been writing the inspirational Night Owl column for several years.

The editorial board is looking forward to a happy 2012 for Notes on Nursing!



Editorial Board

Karen DeLorenzo, R.N.	Desma Dunne, R.N.
Lucille Fenelon, R.N.	Jose Hernandez, R.N.
Joanne Iolonardi, R.N.	Timothy Ketring
Tracey-Ann Knight, R.N.	Rosanne Raso, R.N.
	Renee Yulo, R.N.